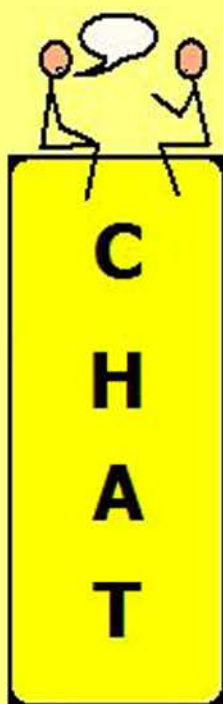


Although I can't speak, I can hear and understand what you are saying.
I can get my message across in other ways
You can help our communication to work well - please turn over this card to find out how.



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**You can help
Thanks!**



Check - communication difficulties aren't always obvious at first. **Clues** - be ready to work out the message from a few clue words. Read my face and eyes for extra information.

Honesty - don't pretend you've understood if you haven't. Ask the person to repeat or try to say another way. Ask questions to clarify.

Ask - ask the person how best you can help. Everyone's communication support needs are different. Ask them to show you how they say / signal Yes and No. Ask only one question at a time.

Time - be patient, and stay quiet. Communication can be slow. Silence is OK.

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